

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application: **John Arthur Ricketts** § Group Art Unit: **3623**  
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§  
Serial No.: **10/660,012** § Examiner: **Park, George M.**  
§  
Filed: **September 11, 2003** § Attorney Docket No.: **AUS920030678US1**  
§  
For: **Simulation of Business**  
**Transformation Outsourcing** § Customer No. **50170**  
§

**RESPONSE TO OFFICE ACTION**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to IBM Corporation Deposit Account No. 09-0447. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 09-0447.

In response to the Office Action dated April 8, 2008, please amend the above-identified application as follows:

Listing of Claims begins on page 2 of this paper.

Remarks begin on page 5 of this paper.